ABSTRACT OF THE DISCLOSURE

The object of the present invention is to enhance versatility relating to service processor control by delivering and maintaining component information with less labor and lower cost. The present invention comprises a client storing component information on all hardware and firmware constituting a product, connected to a drawing server, an EC sheet server, a program server, a manual server, a service processor connected to the Internet as well as to the Internet, having a console function for at least the service processor, extracting component information through an SVP browser, and allowing the service processor to conduct a maintenance service, a console service and the like relating to a host.